

Contact us

Age Concern Croydon

158-162 London Road
West Croydon
Surrey CR0 2TD

Tel: 020 8680 5450

Fax: 020 8288 9229

E-mail: acc@ageconcerncroydon.org.uk

Web: www.ageconcerncroydon.org.uk

Telephone service

Monday – Friday 9.30-4.30
(excl. Wednesday pm)

Drop in service

Monday, Tuesday, Thursday and Friday
10.00 – 12.00

Appointments

Monday, Tuesday, Thursday and Friday
2.00 – 4.00

Purley Office

24 High Street
Purley
Surrey CR8 2AA

Tel: 020 8680 5450

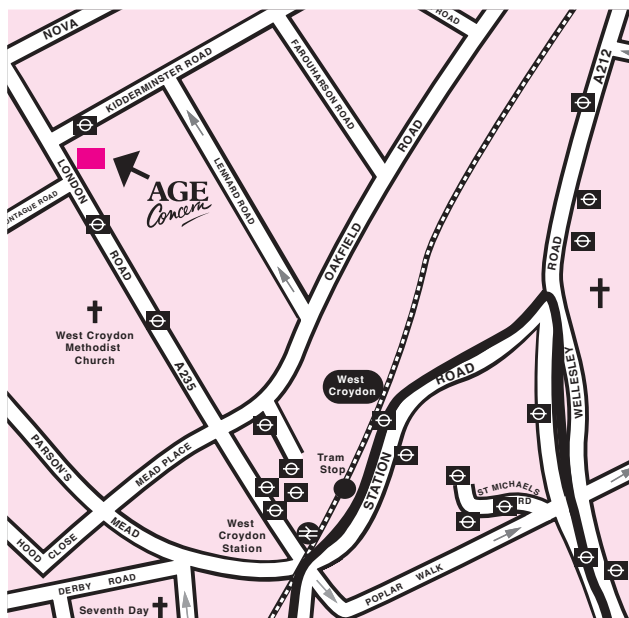
Fax: 020 8645 9758

E-mail: acc@ageconcerncroydon.org.uk

Web: www.ageconcerncroydon.org.uk

Drop in service: Tuesday 10.00-12.00

Where to find us



How to get there

Train

Nearest station West Croydon (8 min walk)

Bus

Numbers 60, 64, 109, 198, 250,
289 stop right outside

Tram

Nearest stop West Croydon Bus Station
(10 minute walk)

Disabled parking bay in Kidderminster Road or Car Park where possible by prior arrangement

Registered Charity Number: 1081013
Information correct as at June 2008

AGE Croydon
Concern

Making Life Easier

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Age Concern Croydon

Age Concern Croydon aims to ensure the needs of older people are best met and to promote an understanding of their contribution, independence, dignity and status within the London Borough of Croydon. We do this by:

- Providing one point of contact to access a wide range of internal and/or external services for older people
- Enabling older people to live as independently as possible within the community

Projects and Services

Advocacy

Older people are assisted by receiving emotional and/or practical help, support, listening, encouraging and empowering. Enabling them to make informed choices and decisions about matters affecting their quality of life.

Benefits Project

Trained staff and volunteers provide benefit checks and assistance to complete complicated benefit application forms including Attendance Allowance, Disability Living Allowance, Pension Credit, Council and Housing Tax Benefit etc.

Computer Training

A six week basic computer course is available. Courses may be tailored to meet individual needs. Computers are available for internet access and practice. A small charge applies.

Handy Person Services

For a small charge, we carry out jobs around the home e.g. change light bulbs, supply and fit grab rails, build flat pack furniture, put up curtain tracks etc. The project supplies and fits Keysafes and offers FREE Home Fire Safety Checks including FREE smoke alarms.

Help@Home Service

Registered Home Helps provide domestic support including cleaning, cooking, laundry, shopping etc. Charges apply.

Information and Advice

The service provides information and advice on a wide range of issues effecting older people including community care, housing, utility bills and family matters etc. Leaflets and factsheets are available and assistance with telephone calls, letter writing, form filling etc. A Directory of Services for Older People can be accessed at www.accdirectory.org.uk or through the link on our website www.ageconcerncroydon.org.uk

Nail Cutting Service

A Nail Cutting Service is available at our Croydon and Purley offices plus various locations throughout the borough. The service cannot be provided for anyone who has diabetes, circulation problems or is taking anti-coagulants or steroids. A small charge applies.

Positive Ageing Services

A range of services and projects to promote opportunities for older people to maximise their independence and make informed, healthy lifestyle choices. The service aims to improve physical and mental well being and reduce social isolation.

Trading and Insurance Services

Trained staff and volunteers sell Home and Contents, Motor, Motor Breakdown and Holiday Insurance as well as Aid-Call, Funeral Plans and Charity Flowers.

Visiting Service

The service aims to reduce isolation and promote independence by providing different types of support to socially isolated, housebound older people.

Volunteering Opportunities

Over 100 volunteers provide invaluable help and support to most projects and staff. We offer varied roles within the organisation, to people of all ages who wish to share their experiences and skills, as well as learn new ones! Full training is provided as well as regular social events.